

# Jonathan Nelson

Contact@jon.lat | Athens, WI

[linkedin.com/in/Jonathan74](https://www.linkedin.com/in/Jonathan74) | <https://jon.lat>

## PROFESSIONAL SUMMARY

---

Versatile technology leader with 25+ years designing, implementing, and managing enterprise IT infrastructure across healthcare-adjacent, banking, legal, and corporate environments. Hands-on experience with VMware vSphere virtualization, HP ProLiant server platforms, Cisco and Meraki networking, Microsoft Azure, SQL-backed integrations, and Active Directory administration. Founder and team leader with a track record of launching ventures, growing operations to \$630K+ annual revenue, mentoring engineers, and coordinating cross-functional projects from inception to completion. MCSE-certified with Microsoft Azure credentials and a history of supporting clients in regulated, mission-critical environments. Bringing operational discipline, foresight, and collaborative problem-solving to the enterprise systems engineering team.

## CORE COMPETENCIES

---

**Enterprise Infrastructure:** VMware vSphere, HP ProLiant Servers, Windows Server, Hyper-V, Data Center Operations, High Availability, Patching & Lifecycle Management, Backup & Disaster Recovery

**Cloud & Identity:** Microsoft Azure (certified), AWS exposure, Active Directory, Microsoft 365 / Entra ID Administration, Google Workspace, GAM, Cloud Console

**Database & Integration:** SQL, REST APIs, Webhooks, FastAPI, Postman, System Integration, Data Migration

**Networking & Security:** Cisco Routing/Switching, Cisco Meraki, Meraki MX Firewalls, IP Subnetting, Genetec Security Center, Enterprise Access Control (200+ doors), Network Monitoring, MXToolbox

**Leadership & Operations:** Team Leadership, Direct-Report Management, Cross-Functional Project Coordination, Vendor & Stakeholder Engagement, Process Improvement, QMS / OSHA / AHERA / GDPR Awareness, ConnectWise Ticketing, SOP Development

**Development & Automation:** Python, PHP, JavaScript/TypeScript, PowerShell, Google Apps Script, React, Next.js, n8n, Zapier, HubSpot, Zoho, ActiveCampaign

## PROFESSIONAL EXPERIENCE

---

**Integratech, LLC** — Wausau, WI 02/2023 – Present (also 04/2008 – 03/2015, 06/2001 – 02/2007)  
*Solutions Consultant / Full-Stack Developer*

- Architect and deliver end-to-end technical solutions across SaaS, ERP, CRM, and IT operations, partnering with cross-functional stakeholders to align technology decisions with business strategy.
- Build SQL-backed integrations, REST APIs, and webhook-driven automations connecting HubSpot, Zoho, GoHighLevel, ActiveCampaign, ClickUp, and WordPress to client systems.
- Administer Microsoft 365 / Entra ID, Google Workspace identity and access management; design secure user provisioning, offboarding, and access-control workflows.
- Provide technical leadership, training, and documentation; recognized for translating complex requirements into reliable, scalable production systems.

**Sunrise Trucking** — Wausau, WI 06/2022 – 11/2022  
*Technical Specialist*

- Engineered classroom and conferencing infrastructure (Zoom + SaaS toolchain) supporting daily operations, training, and onboarding.
- Authored OSHA-compliant employee safety handbook and contributed to Quality Management System (QMS) documentation.
- Conducted technology evaluations and delivered strategic recommendations that informed leadership decisions.

**Communications Engineering Company (CEC)** — Wausau, WI 04/2021 – 08/2021  
*Fire and Security Engineer*

- Supported enterprise Genetec Security Center deployments — access control, video surveillance, RF, and alarm systems — for healthcare and commercial clients.
- Configured and maintained 140+ Axis and Hanwha IP cameras and 200+ access-controlled doors using OSDP and Wiegand protocols, including IP subnetting, VLAN configuration, and network integration.
- Collaborated with engineers and project managers on custom solutions that improved system reliability and met client compliance requirements.
- Maintained detailed ticketing, time reporting, and change-management documentation.

**ICS — Wausau, WI**

06/2020 – 04/2021

*Technical Operations Engineer*

- Designed and deployed customer relationship and scheduling systems plus a corporate web platform that grew daily inbound leads by 300%.
- Managed self-directed projects from inception through completion; coordinated with insurance adjusters, field teams, and external vendors.

**NorthStar Environmental Testing LLC — Wausau, WI**

08/2019 – 05/2020

*Hazardous Field Service Technician*

- Performed regulated TEM/microscopy analysis under AHERA 40 CFR and NIOSH 7402 standards; produced detailed compliance reports with remediation recommendations.
- Operated within a quality management system (QMSPs), reinforcing skills in regulated, audit-driven environments — directly transferable to healthcare compliance contexts.

**All American Remediation — Tomahawk, WI**

03/2016 – 08/2019

*Founder / Operations & IT Lead*

- Founded, launched, and led a remediation business, growing it to \$130,000 in annual net revenue within three years (~1,500% growth from launch).
- Owned full P&L: client account management, financial receivables, project estimation, technical operations, and customer relationship management.
- Demonstrated end-to-end leadership across hiring, vendor management, regulatory compliance, process documentation, and IT systems administration.

**Cornerstone Information Technology — Wausau, WI**

04/2015 – 03/2016

*Systems Engineer*

- Designed, deployed, and supported enterprise IT environments for SMB and mid-market clients, including customers in healthcare, legal, and financial sectors.
- Administered HP ProLiant server infrastructure and VMware vSphere virtualization environments, ensuring availability, performance, and security.
- Implemented and managed Cisco Meraki networks and Meraki MX firewalls; performed troubleshooting, patching, and security hardening.
- Managed Active Directory user accounts, security settings, permissions, and group policies; provided technical mentoring and best-practice training to peer engineers.

**RMM Solutions — Wausau, WI**

02/2007 – 04/2008

*Systems Engineer*

- Designed and implemented enterprise networks using Microsoft, Cisco, HP, and IBM technologies; managed firewall and routing implementations.
- Administered ConnectWise ticketing and monitoring, Bomgar remote support, and core business applications; promoted within four months for performance and ownership.

**Dirks Consulting Group — —**

06/2000 – 06/2001

*Systems Engineer*

- Delivered managed services — server administration, Cisco routing/switching, collaboration tooling — to clients in medical, legal, and financial sectors.
- Maintained rigorous documentation and process discipline aligned with client compliance expectations.

## **EDUCATION**

---

**CEI College — Anaheim, CA | 06/2000**

## **CERTIFICATIONS**

---

- Microsoft Certified Systems Engineer (MCSE)
- Microsoft Azure
- CompTIA A+
- HP & Kyocera Technical Certifications